New England Deaconess Hospital
Boston, Massachusetts

pulse

VOLUME 27 — NUMBER 5 FEBRUARY 1974

Pathology laboratory has accreditation renewed

The New England Deaconess Hospital's Pathology Laboratory under the direction of Bradley E. Copeland, M.D. was awarded a certificate of re-accreditation this week by the College of American Pathologists, a medical specialty organization of more than 5,000 pathologists.

President R. C. Horn, Jr., M.D., of the College, said that the laboratory received its fourth one-year certification by the College's Commission on Inspection and Accreditation in lieu of federal licensure for interstate receipt of specimens. Under federal law and regulations, the College accreditation program is recognized as equivalent to federal inspection and licensure. The laboratory successfully met the College's standards of laboratory performance and the critera of an intensive, on-site inspection by an examiner of the College.

"This accreditation," emphasized Doctor Horn, "reflects credit to the institution and means assurance to patients and physicians of the accuracy and precision of the laboratory's services."

The Inspection and Accreditation program of the Chicago-based College is recognized as one of the most outstanding medical peer evaluation systems in the world. Its goal is to promote the best possible laboratory performance via a program which examines and evaluates all phases of a laboratory's operation.

Pictured are Dr. W. J. H. Butterfield (l.) and Mr. Thomas E. P. Rice, Sr., guest of the Joslin Diabetes Foundation.

Dr. Butterfield is First Annual Joslin Visiting Physician

Dr. W. J. H. Butterfield, Vice-Chancellor of the University of Nottingham, England, visited the Deaconess and Joslin Clinic as the First Annual Joslin Visiting Physician on November 26-28. During his three-day stay, Dr. Butterfield made rounds with Joslin Fellows and Deaconess residents, held Grand Rounds on November 27, and attended conferences. A reception and dinner were followed by Dr. Butterfield's address at the Harvard Club on November 28. The dinner was attended by Joslin seniors and residents, researchers, NEDH Board of Trustees and representatives from the Department of Medicine, and members of administrations of both the hospital and the Joslin Diabetes Foundation.

In his address which had the delightful quality of being both enlightening and amusing, Dr. Butterfield referred to the long-term historical affinities between his country and that of the United States. He gave some details of the changing face of the medical delivery system in Great Britain and pointed out that while changes also were likely to take place in the United States, the physicians here were in the position of being able to profit from the experiences in England.

One of the best known diabetologists in Europe, Dr. Butterfield received his M.A. degree from Oxford in 1945, M.D. from Johns Hopkins Medical School in 1951, and D.M. from Oxford in 1968. He was a Research Fellow at the Medical College of Virginia from 1950-52, and a member of the scientific staff of the Medical Research Council at Guy's Hospital, London, from 1952-58. He became Professor of Experimental Medicine in 1958, and then Professor of Medicine in 1963, at Guy's Hospital Medical School, London. Since 1970, he has been Vice-Chancellor of the University of Nottingham.

Dr. Butterfield is an Officer of the Order of the British Empire, an Honorary Fellow of the New York Academy of Sciences, and a member of the Medical Research Society, United Kingdom. Since 1961 he has been a Fellow of the Royal College of Physicians of London.

The visiting physician program is organized by the Educational Division of the Joslin Diabetes Foundation and is similar to the programs presented by Dr. James L. Tullis and the Department of Medicine. The Department of Medicine will invite their visiting physician in the fall, while the Joslin Visiting Physician will be here yearly each spring. The purpose of the Joslin program will be three days of involvement by the visiting physician with hospital and clinic residents, clinicians, and researchers.

Chaplain Ralph A. Curtis retires

The Reverend Ralph A. Curtis has retired after seven years as Chaplain for the New England Deaconess Hospital. At NEDH Chaplain Curtis was active in counseling patients and their families and working with employees. He has presided at many of their weddings, baptisms, and occasionally even at their funerals. He has also served as Chaplain to the School of Nursing.

With the growth of the hospital, Mr. Curtis' department has expanded to include an Associate Chaplain, the Reverend Martin E. Cernek, who will replace Mr. Curtis as chaplain upon his retirement. The two have been able to provide more complete coverage of patients and employees and to work more closely with the medical staff.

Chaplain Curtis has degrees from Asbury College, Asbury Theological Seminary, and the Harvard Divinity School. He joined the Navy as a chaplain in 1941, six months before Pearl Harbor, reporting for duty in Newport, Rhode Island. In December, 1941 he was transferred to the Navy Yard, Portsmouth, New Hampshire, where he was able to obtain a new chapel. From there he transferred to the Pacific, serving from the New Hebrides to the Okinawa campaigns aboard a seaplane tender, then two aircraft carriers. His ships were always very much at the scene of action, where his services as Navy Chaplain were especially needed.

After the war Chaplain Curtis was stationed briefly at the Naval Receiving Center in Boston before being transferred again to Alameda, California; Pearl Harbor; Barber's Point, Hawaii; and San Francisco. These assignments all demanded skill in counseling, preaching, teaching, and writing, and are qualifications that Rev. Curtis has in abundance.

After 21 years in the Navy, Chaplain Curtis retired to become pastor of the Methodist Church in Canajo-

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Reminiscing are: (l. - r.) Mr. R. D. Lowry, Executive Vice President, Captain Mark P. Sullivan, CH, USN, Dr. Shields Warren, pathology, Mrs. Ralph Curtis, and Chaplain Ralph Curtis. Chaplain Curtis was honored by friends and associates at a retirement party held December 27 at Harris Hall.

Mrs. Brown, '09, attends Alumnae Day

Discussing earlier days at the Deaconess are: (l. - r.) Mr. R. D. Lowry, Executive Vice President, Mrs. Katharine Caldwell Brown, '09, and Miss Ellen D. Howland, Director of the NEDH School of Nursing.

A special woman came to Alumnae Day, November 3, 1973. She was Mrs. Katharine Caldwell Brown, '09.

"I may be the oldest living graduate of our hospital, as I was a student at the old hospital on Massachusetts Avenue in 1906. I was at the opening of the new Deaconess. Governor Guild was present. It was a great day," stated Mrs. Brown.

More recent Deaconess School of Nursing graduates applauded with delight upon the introduction of Mrs. Brown, whose youthful appearance cast doubts on her year of graduation.

Mrs. Brown recounted her early experience as a nurse in a letter written to Miss Ellen D. Howland, Director of the NEDH School of Nursing, and reprinted here.

"Fifty years ago a nurse's life was very different from what it is today. Doctors would send us to homes to attend ill patients, on 24 hour duty, 7 days a week, at a salary of $25 a week.

One day I was called by a doctor 25 miles out of Boston. One never refused a case, no matter how much you would like a few days at home to shop and do the things a young person of 23 would like to do. I was sent to a beautiful home owned by an elderly lady and her daughter. They had two house guests from England, a man and wife. The woman had become ill in a strange land and needed attention.

I arrived in mid-morning by train and worked all day, giving her a bath and making her comfortable. The doctor had given her medication to quiet her nerves and by 9 P.M. I had her ready for a night's sleep, and was hoping to get a little rest myself. She would not quiet down, however, and kept insisting that her husband was going to leave her. I assured her he was going to sleep in a downstairs room, but sleepless hours went by for both of us.

At 1 A.M. she said that the only way she could keep him was if I went down and confiscated his pants. With much misgiving I finally decided that I just had to do as she wanted. I crept down the stairs, trying not to disturb the family, and wondering what her husband would think if he found me taking his pants.

The clock on the stairway chimed 1 A.M. I shivered but continued on my way and saw in the dim light the pants draped over a chair near the husband's bed. I hastily snatched them up and took them to the sick woman. She clasped them to her breast and soon went to sleep. After a safe interval, I carefully retrieved the garment and returned it to the chair beside the sleeping man, without anyone being the wiser.

It was a hectic night. My patient eventually got over her hallucinating, and I went on to another case."

It is this kind of spirit and sense of fun that makes Mrs. Brown the very young senior citizen that she is . . . and makes for one more Deaconess graduate of whom we can be very proud.

Alumnae news briefs

ENGAGED

Carleen Holander, '70, to William J. Walsh, Jr.

MARRIED

Ruth Pilgrim Munson, '53, to Charles Osborn.

Nancy Warwick, '53, to Bartholomew F. Noonan.

Carole McGee, '58, to Dr. John Merrifield.

Cynthia A. Ashley, '66, to Edward L. Blaszek, Jr.

Susan Diane Salme, '66, to John Edward Keith.

Carol Conwell, '67, to Thomas Reynolds.

Evelyn Guldbrandsen, '70, to Lt. jg. Kevin Ray, NSCG.

Donna MacDougall, '71, to Eugene A. Hall.

Kathleen L. Noyes, '71, to Orrin F. Harris IV.

Jeanne Anne Bradbury, '73, to Robert Joseph Cullinane.

Sylvia Marie Dion, '73, to Cyrille Albert Thibault.

Shirley Rebecca Woodward, '73, to Charles Edward Peters, Jr.

BIRTHS

Marlene Wiggin Tew, '58, sixth child, Althea Ruby, on April 25.

Kathryn Smart Cook, '62, third son, Timothy Scott, on May 31.

Janice Phillips Wallstrom, '62, first daughter, Deborah Lynne, on January 21.

Nina Brecht Kilimnik, '63, second child, David Abraham, on October 31.

Joan Plaisted Smith, '63, first child, Heather Jeanne, on June 17.

Jan Palmer Tarr, '63, a daughter, Tracy Elizabeth, on November 6.

Sally Rodgers Deranleau, '66, second child, Stephen Paul, born October 27.

Genesta Yates Khanna, '66, second child, Rajesh Aaron, born May 29.

Judith Leadbitter Richmond, '66, third child, Robert Leadbitter, born November 20.

Judith Lane Terrill, '68, first child, Lynn Ann, born July 21.

Linda Phillips Spearman, '71, a son, Robert Malcolm, born December 4.

SYMPATHY

Evelyn Brown Woodman, '31, on the death of her husband in October.

Priscilla Archibald, '41, on the death of her mother in June.

Ellen D. Howland, '42, on the death of her mother in December.

Nancy Matson Matson, '55, on the death of her father in June.

Joan Welch Rice, '58, on the death of her son Brendan in August .

Janet Staples Wilshire, '59, on the death of her father in January.

DEATHS

Christine McDonald Jenkens, '11, in October.

Mary Thompson Brown Seamans, '12, in September.

Ethel Easter, '29, in November.

Vivian Nye Armstrong, '33, in December.

Barbara Keefe St. Cyr, '41 in December.

All dates are 1973.

BECOME A NURSE. *The NEDH School of Nursing was well represented at the New England Careers Exposition Program held all day January 4 - 5 at Boston's John B. Hynes Civic Auditorium. The eighth annual job information fair was sponsored by the Boston Herald American and the Personnel Managers Club of the Greater Boston Chamber of Commerce. Representatives of more than 200 private firms, schools, and government agencies, from Brigham's Ice Cream to the Polaroid Corporation, explained what jobs were available and what preparation was needed to interested high school students and adults changing or returning to careers.*

Providing information on positions in health care, specifically nursing, were student nurses from the Deaconess School of Nursing. Their booth was prepared by Miss Anne Howard, counselor of the School, and included a mock-up operating room, pamphlets and photographs of the School.

DR. COPELAND HONORED. *Dr. Bradley E. Copeland, director of pathology for New England Deaconess and New England Baptist Hospitals, was presented a citation for his dedication to Northeastern University's cooperative education program by Northeastern President Asa S. Knowles (r.). The award was made during an "Employer Institute and Manpower Symposium" held recently at the Statler Hilton in Boston, sponsored by the Northeastern Center for Cooperative Education, the U. S. Office of Education, and the National Commission for Cooperative Education.*

Alumnae notations

Josephine Rogers Hoxie, '22 . . . "I plan to retire in early 1974 from my job in John Scott Nursing Home in Braintree."

Madge Rote, '37 . . . "Elizabeth Sutherland Townsend, '37, with her husband Walter is touring the United States from September to June. Any '37 class members interested in a reunion in '74?"

Virginia Ross Cunningham, '38 . . . "I am still employed in the newborn nursery at St. Joseph's here in Lexington, Ky. My husband and I enjoy our week-ends camping in our motorhome."

Sally Lamont Knobel, '47 . . . "still part-time supervisor and charge nurse 11 A.M. - 7 P.M. at Middlesex County Hospital."

Shirley Rushforth Kruschwitz, '47 . . . "back to work part-time at Bon Secours and really enjoying it."

Dorothea DeRoehn, '50 . . . "now head nurse on a pediatric unit, with occasional experience in emergency room."

Evelyn MacKenzie Fitzpatrick, '50 . . . "Med.-Surg. Instructor (clinical) at University of New Hampshire and am taking courses at the Boston University School of Nursing Graduate Division and the University of Maine, Portland."

Priscilla Streeter Mazelli, '50 . . . "enjoy my new job as the Director of Hingham Visiting Nurses Association."

Anne White Adamson, '51 . . . "work one day each week for a surgeon and teach crewel embroidery for Belmont Arts and crafts. I will be at NEDH working in a small surgery unit for eight weeks."

Joyce Coombs Graves, '55 . . . "my husband retires from the Air Force in April, and we plan to make our home here in Dover, Del. I'm currently working at Kent General Hospital on a Med.-Surg. floor."

Doris Hicks McEvoy, '55 . . . "nurse anesthetist with a group in Columbus, Ga."

Janice Marland Hitchcock, '56 . . . "working hard in the new B.S. nursing program at California State College, Sonoma. It's set up for R.N.'s only who want their degrees. It's community oriented and allows for independent study."

Marilyn Pearson Walton, '56 . . . "currently enrolled in an R.N. refresher course at South Miami Hospital and will return to hospital nursing after the first of the year."

Sandra Flanders Bourassa, '57 . . . "on our second year in Japan now. Our daughter started first grade this year. I had fun as a camp nurse at Brownie day camp this summer. I have worked as a volunteer in school nurses' office this fall."

Carminetta Volante Formaris, '57 . . . "am presently serving as Nursing Coordinator in the Deaf-Blind Program at Fairview State Hospital for the mentally retarded. We are returning to France this summer to present our 2½ year old daughter to her grandparents for the first time."

Judith Cargill Phillips, '57 . . . "now back in Vermont after 20 years of surburban living. My husband is now Resource Coordinator in the Department of Social Services in St. Johnsbury.

Carole McGee Merrifield, '58 . . . "part-time student in the B.S. program at Boston College"

Janet Stover, '58 . . . "presently enrolled in graduate school at the Boston College School of Nursing. Sponsored by the Macy Foundation, it prepares clinical nurse specialists in

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People who need people . . .

". . . are the luckiest people in the world" according to a recent popular song. Let's consider that thought for a minute.

Each of us who works at the Deaconess interacts with many other people every day and we can be very grateful for the privilege. Think how lonely life could be with no one to share our experiences; how difficult our jobs would be with no one working along with us; and, in fact, just as customers and clients are needed in every business, without patients to care for and provide for we would be without jobs. So, people are very important to us and we should all treat each other with courtesy and respect.

Developing good relationships is really not difficult and doesn't for a minute mean catering or pampering or allowing others to "do as they please." It means only applying the Golden Rule and stopping to think before we speak. It is not so much what we do in dealing with others but how we do it; not so much what we say but the way we choose to say it.

Each of us has a place in life with something to offer that is uniquely ours. We can accept the boundaries of our respective positions whether we are patients or doctors, presidents or clerks, unskilled or professional, so long as we are respected for what we are — human beings with feelings and interests and personal concerns.

You like to be treated fairly; think about your treatment of others.

You like appreciation; try to remember to say "please" when you ask for something and "thank you" whether it is expected or not.

You like your presence acknowledged; smile when someone approaches you. Speak to people and call them by name whenever you can.

You like consideration; consider the feelings of others and be understanding and forgiving, if necessary.

You don't like being reprimanded in public; talk to others privately if you have something unpleasant to say. Remember, too, the more you can praise, the less reason you'll have to criticize.

You know what it is like to be uncomfortable in a group of strangers; empathize — make someone else more comfortable and you'll feel better yourself. One must be friendly to have friends.

You like moderate attention; listen to others, hear their opinions. People often can be quite interesting when you get to know them.

You like cooperation; help others whenever you can. Take that extra step and do it with enthusiasm. The response is worth it.

Most important, remember that patients and their families are apt to be very apprehensive and unfamiliar with hospital routine. Be patient and helpful and respect their uneasy feelings. Do all you can to put them at ease and answer their question. Take time to care. It can mean so much.

And when someone falls short of the goal as we all do at times, don't give up. Be tolerant. Try again. Help someone else to renew his spirit and he'll help you in return.

Together — people helping people—we are a winning team.

Chaplain Curtis . . .

(Continued from page 1)

harie, New York, during which time the entire church and its educational buildings were rebuilt and the memberhip increased. In addition to his regular duties there, the Chaplain was chairman of the Executive Committee of the Salvation Army, a member of the Kiwanis Club, and head of the professional section of Community Chest. After five years in New York, he came to the Deaconess.

With retirement comes leisure time but Chaplain Curtis plans to spend it in a not so leisurely manner. He and his wife Barbara will first be visiting their two children and four grandchildren. Their son Lawrence is in Keeseville, New York, following in his father's footsteps as a minister. The Curtis' daughter Joanna is married to a minister and lives in Elnora, New York.

Chaplain Curtis and his wife will be travelling to their cottage in the Adirondacks and vacationing in Florida where the house is "on the 18th hole of the golf course at Winter Park."

"I have to work on my golf and tennis — they've been neglected for a long time," said Mr. Curtis. An avid bridge fan, he will be including that game as well in his schedule of leisure activities.

Next year they hope to move to the Albany-Schenectady area of New York. Chaplain Curtis looks forward to becoming a church volunteer, combining his medical and religious interests by establishing church blood banks and organ donor programs.

It looks as though Chaplain Curtis will be as busy in retirement as he was as a Navy man and as a civilian chaplain.

Alumnae notations

(*Continued from page 3*)

maternal and child health. My focus will be in maternity."

Viann Cataldo Woodward, '58 . . . "anyone touring central West Germany is welcome to stop by. We are in Katzweiler, a small town near Kaiserslautern."

Gail Liberty, '59 . . . "will be graduating in May from Arizona State with an M.S. in Med.-Surg. I will be reassigned to an Air Force hospital and expect to be functioning as a primary care nurse practitioner — should be interesting and challenging."

Judi Brockert Burkhardt, '60 . . . "working in a new crisis nursery here in Tucson. It is to aid in the fight against child-abuse. We have a capacity of 18, newborn to three years of age."

Christine Krutenat Blenninger, '61 . . . "I'm surpervising public health nurse in the Morrisania section of the Bronx."

Natalie Melhorn Walton, '64 . . . "we've recently moved to Campton, New Hampshire where we are starting a landscape nursery business with my sister and her husband."

Alice Farquhar, '65 . . . "am a first year student in the midwifery program at Yale — its great, and just what I wanted."

Joan Hedbor Hampton, '65 . . . "received a graduate fellowship from the University of Massachusetts to pursue an M.S. in Psychiatric and Community Health Nursing."

Sharyn Dickinson Wrightington, '65 . . . "have just moved to Indiana — love the state and the people. I am scheduled to begin work towards my B.S. at Purdue University."

Grace Hawes Wyss, '65 . . . "work part-time evenings at an Arlington, Virginia, hospital's Surgical ICU."

Anne Davidson, '66 . . . "am at Boston University in a Masters program in Psychiatric-Mental Health Nursing."

Jane Fox, '66 . . . "full-time student at St. Joseph's College in North Windham, Maine."

Hazel Constantine Gull, '67 . . . "full-time student in the B.S.N. program at University of Arizona. My two sons are now 2 and 3½ and very active."

Sharon Mandeville, '68 . . . "doing health coordination in a retirement home. I'm a member of the interim board at the Fenway Community Health Center and active in nursing functions there."

Nancy Shute Parsons, '68 . . . "presently attending Northeastern University Graduate School of Education for a degree in Community Mental Health Counseling."

Shirley Field, '71 . . . "have been back in the states since May. I'm presently working in I.C.U. at Concord Hospital in N. H."

Kathleen Noyes Harris, '71 . . . "honorably discharged from the Army Nurse Corps as a 1st Lieutenant after serving two years."

Joan Heustis Jones, '71 . . . "now living in N. H. and working in a recovery room in Manchester Hospital."

Pat French Rivers, '71 . . . "presently a hemodialysis and I.C.U. nurse at Plantation General Hospital, Ft. Lauderdale, Fla."

Marcia Stone, '71 . . . "still in the U.S.A. Nurse Corps. I work in a regional hospital in the newborn nursery."

Susan Boland, '72 . . . recently returned home from a two month trip across country to California. I worked in the O.R. in Knox County Hospital in Rockland, Maine."

Pictured at the graduation ceremony are: (standing l. - r.) Dr. Bradley E. Copeland, chairman of the department of pathology, Dr. Randi V. Rosvoll, director of the training center, Miss Ellen Adams, associate director of NEDH, and graduate Mr. Kevin Blumel, MT(ASCP); (sitting l. - r.) graduates Mrs. Choon Soon Kim, B.S., and Miss Sylvia Catinella, MT(ASCP).

Second graduating class from Blood Bank Training Center

The NEDH Blood Bank Training Center graduated its second class of students on January 8 in an informal ceremony at Harris Hall. Mrs. Choon Soon Kim, Miss Sylvia Catinella, and Mr. Kevin Blumel graduated as specialists in blood banking and are now eligible to take the National Registry of Blood Banking given by the Registry of Medical Technologists of the American Society of Clinical Pathologists (ASCP) and the American Association of Blood Banks (AABB). Upon passing the examination the graduates become MT (ASCP) SBB and are qualified for supervisory and teaching positions in the blood banking field.

The center, the first of its kind in New England, provides a 52-week program of specialized lectures, seminars, and practical experience in blood banking. All students must have a bachelor's degree, must be registered technologists MT (ASCP), and must have at least one year of experience in blood banking and immunohematology.

Alice Brown, '72 . . . "full-time nurse at a girls private boarding school and full-time student at Berkshire Christian College in Lenox, Mass. I'm also studying for a B.S. in theology."

Sandra Cornish, '72 . . . "working as an I.C.U. staff nurse in Hartford Hospital, Conn."

Cindy Morrison, '72 . . . "accepted in the Frontier Nursing Service in Kentucky."

Jane Pearson Cruckshank, '73 . . . "working as a circulating nurse in the O.R. at Providence Hospital in Holyoke, Mass. Thank you, NEDH for a marvelous education and a wonderful three years."

New England Deaconess Hospital
185 Pilgrim Road
Boston, Massachusetts 02215

pulse

The New England Deaconess Hospital is a 482-bed and 16-building complex. Physicians from the Joslin Diabetes Foundation, Inc., the Lahey Clinic, Overholt Thoracic Clinic and the independent medical and surgical staffs serve the needs of their patients at the hospital. The Deaconess is internationally known for diagnosis, treatment and research in brain and chest surgery, cancer, diabetes and general medicine.

PULSE is published monthly by the public relations department of the New England Deaconess Hospital.

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MRS. BROWN, '09, ATTENDS ALUMNAE DAY:
See article page 2.

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